



May 3, 2016

Alachua County Sheriff's Office Department of the Jail

Inmate Health Care Medical Services

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Agenda

- + Introductions
- + Corizon Overview
- + Our Partnership
- + Contract Services
- + Clinical Culture and Processes
- + Closing Comments



Achua County Sheriff's Office Department of the Jail

Introductions





Alachua County Sheriff's Office Department of the Jail

Corizon Overview



Corizon Overview



- + Over 38 years of providing inmate healthcare services
- + Largest Provider of inmate healthcare
- + Serving 430 facilities in 24 states
- + Providing service to 320,905 inmates countrywide



Achua County Sheriff's Office Department of the Jail

Our Partnership



Our Partnership



- ✦ Providing services at Alachua County Sheriff's Office Department of the Jail since 1/1/2006
- ✦ Contracts with Alachua County Sheriff's Office (ACSO) and Board of County Commissioners (BOCC)
- ✦ Partnerships with Community Providers
- ✦ Accreditations and Standards

Florida Model Jail Standards (FMJS)

Florida Corrections Accreditation Commission (FCAC)

National Commission on Correctional Health Care (NCCHC)



Alachua County Sheriff's Office Department of the Jail

Contract Services





Alachua County Sheriff's Office Department of the Jail

Contract Services



Contracts



+ BOCC Contract

- Prior to Booking Off-Site Services
- HIV Labs and Medication
- Dialysis
- Hepatitis C Medication

+ ACSO Contract

- Off Site Services (excluding Pre-Existing Conditions)
- All On Site Services (excluding Dialysis, Ultrasounds)
- Pharmaceuticals (excluding HIV, Hep C)

Comprehensive Contract Services



- + Medical Services
- + Mental Health
- + Dental Services
- + Pharmaceuticals Management
- + Utilization Management

Community Partnerships



- Emergency Medical Center
- Florida Clinical Practice Assoc.
- Foot & Ankle Center of BMA
- Gainesville Physical Therapy & Wellness
- Giudice-Teller Podiatry
- Haven Hospice
- Jain Hand Surgery center
- Milloy Transport
- Taylor/Thomas – Dermatology
- NES of Northern Florida
- North Florida Eye Center
- North Florida Radiation Oncology
- North Florida Regional Medical Center
- Orthopedic Surgery Center
- PDA Staff Assist Program
- Shands & University of Florida Healthcare
- Tech-Care Xray

Medical Staffing Coverage



- ✦ 24/7 staffing with licensed professionals
- ✦ 1- FT Medical Director
- ✦ 1- FT Nurse Practitioner
- ✦ 1- FT Director of Nursing
- ✦ 1-FT Medical Administrator
- ✦ RNs and LPNs on site around the clock
 - Day Shift - 7
 - Evening Shift - 5
 - Night Shift - 3
- ✦ Ancillary Staff- Administrative Assistant, Medical Records Clerks, Pharmacy Technician

Medical Services



- ✦ Intake Screening Process- All inmates seen by a licensed nurse within 4 hours of booking, and comprehensive screening completed.
- ✦ History & Physical Exam- All inmates seen by a registered nurse within 12 days, and in-depth comprehensive history and exam completed.
- ✦ Chronic Clinic Referral- All inmates identified with a chronic medical condition are enrolled into a chronic clinic and seen by a provider with-in 30 days then followed-up with either 60, or 90 day clinic visits.
- ✦ Sick Call- Inmates may access routine medical/mental health/ dental care through a formalized request process.
- ✦ Infirmary Care- Inmates with acute/chronic medical conditions may be temporarily housed in our infirmary where their immediate care needs can be met.
- ✦ Medication Administration- Inmates identified with medication needs receive their medications via 3 scheduled medication passes daily.

Male Infirmary

Officer 24/7 and Registered Nurse 24/7



*IV therapy including central line, pic line etc.

*Wound care

*EKG

*Skilled nursing care

*Reverse air flow room (TB, airborne illness)

Mental Health Staffing



- + 1- PT Psychiatrist
- + 1-FT Psychiatric Nurse Practitioner
- + 1- FT Licensed Mental Health Counselor
- + 1- PT (weekend) Masters Social Work Counselor

Mental Health Services



- + Crisis Intervention
- + Counseling- Individual
- + Intake screenings/evaluations
- + Assessments per referrals from various sources
- + Medication Management
- + Release Planning

Suicide Precautions/Crisis Management Pod (4E)

Officer inside the pod – direct observation



Dental Staffing

- + 1- PT Dentist

Dental Services

- + Dental screenings with oral hygiene instructions
- + Exams
- + Fillings
- + Extractions
- + Annual exams

Pharmaceutical Management



- + Medication verification process upon intake screening
- + On-site Pharmacy
- + Pharmacy Partner- PharmaCorr
- + Contract with local pharmacy for 24/7 needs
- + Licensed Pharmacy Technician oversight

Utilization Management



- + On-site Infirmary
- + Community Providers for on-site/off-site services
- + Corporate and On Site Case Management
- + Corporate Claims Review Process
- + Claims Adjudication

Florida Statute 901.35 - *“Financial responsibility for medical expenses...”*

Payment Sources:

1. Private insurance
2. Person receiving care
3. Financial Settlement

Majority of inmates do not have insurance or financial resources

Claims Processing



Corizon does the following:

- ✦ Insurance questionnaire upon intake
- ✦ Utilization management/review for any inmate sent to an offsite provider
- ✦ Claims “scrubbing” process whereby all claims charged are reviewed for accuracy
- ✦ Contracts/Letters of Agreement utilized with providers to get the best rates possible

Aggregate Claims Paid



Contract Year	Off Site	HIV Medications
2009/2010	3,385,680	248,910
2010/2011	2,585,738	280,178
2011/2012	1,665,427	260,591
2012/2013	1,827,520	240,105
2013/2014	2,232,941	328,012
2014/2015	2,036,175	274,522



Alachua County Sheriff's Office Department of the Jail

Clinical Culture and Processes



Processes



- + Booking - Screening at the door if indicated
- + Initial Intake Screening within 4 hours of arrival
- + Complete History and Physical within 12 days
- + Chronic Care Clinic
- + Sick Call Clinic
- + Off Site Services

Sick Call



- + Requests retrieved by nurses daily
- + Triageed immediately by licensed nurse
- + Seen by sick call nurse within 24 hours
- + Nurse sick call tools utilized to appropriately handle request or referral to appropriate provider (doctor/ARNP/dentist/mental health)
- + Emergent issues addressed immediately

Mental Health



+ Referred by

- Arresting Officer
- Booking Nurse
- Transferring Institution
- Classification
- Security
- Court Services
- Community Services
- Court
- Inmate request (retrieved by nurses daily)
- Outside (family, other)

Inmate Processing



+ Booking

- May be screened at the door prior to acceptance for medical stability
- Arresting officer, inmate or other reports suicide risk - suicide precautions
- If unable to complete Initial Medical Screening
 - Observation
 - Regular checks by medical, attempts to screen
 - Medical Intervention if Needed
 - If indicated, provider is contacted for orders

Inmate Processing (continued)



+ Medical Intake Screening Within 4 Hours:

- If suicidal or inmate meets specific criteria – suicide precautions
- If inmate presents with mental illness/disorder and unstable
 - If Baker Act criteria notify CSU per FMHA, flag file for evaluation before release
 - Notify Court Services – for first appearance information
 - Expedited MH referral
 - Special Needs (SN) housing recommended
 - If dangerous to self due to psychosis, provider notified
- If reported or suspected MH history, not on meds, stable
 - Routine MH referral – MH will triage, evaluate needs
 - SN housing may be recommended
- If inmate reports MH history, taking medication and stable
 - Verify Medication – Contact provider for bridge order
 - Routine MH referral

+ Post First Appearance - Mental Health Evaluation

- If stable, address medication needs, 30, 60 or 90 day follow up provider appointment scheduled
- If unstable, attempt to stabilize
- If unable to stabilize
 - Emergency Treatment Order (only under specific circumstances)
 - Baker Act (attempt to obtain release via court order)
- Recommend observation level and housing restriction if indicated
- Initiate contacts for diversion/resolution

Special Needs Housing (2H)



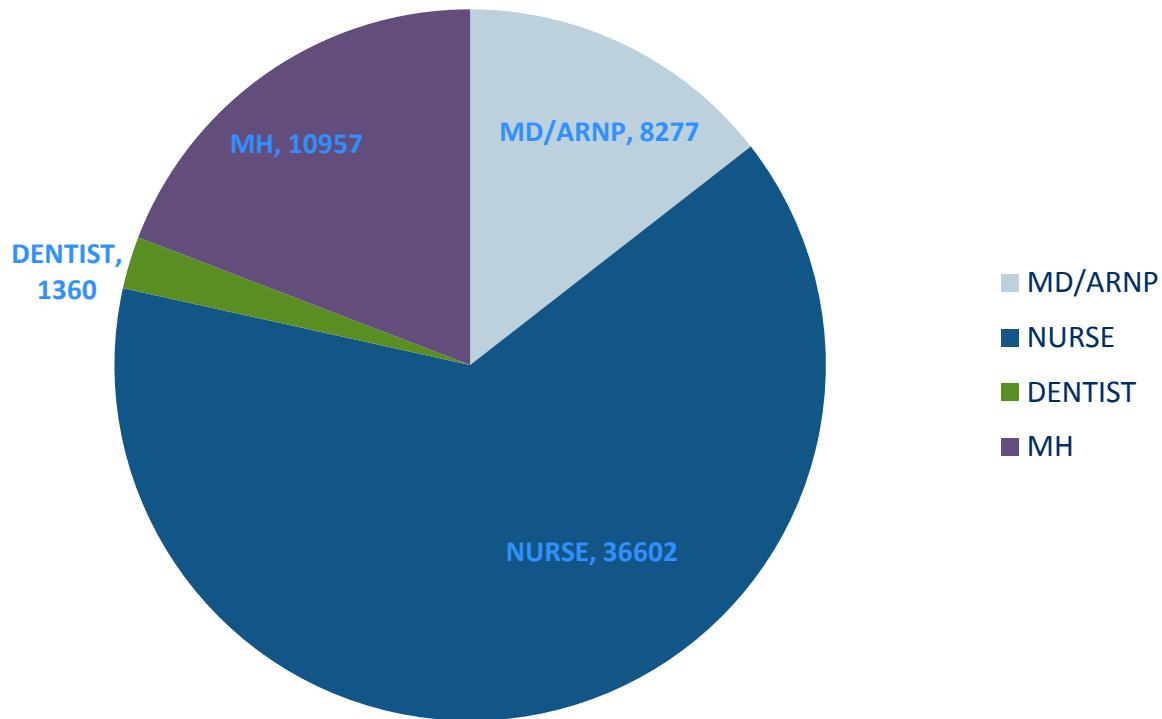
Extra officer(s) assigned for increased observation

Additional safety measures - fencing, doors w/increased visibility, bunk design



FY 2015

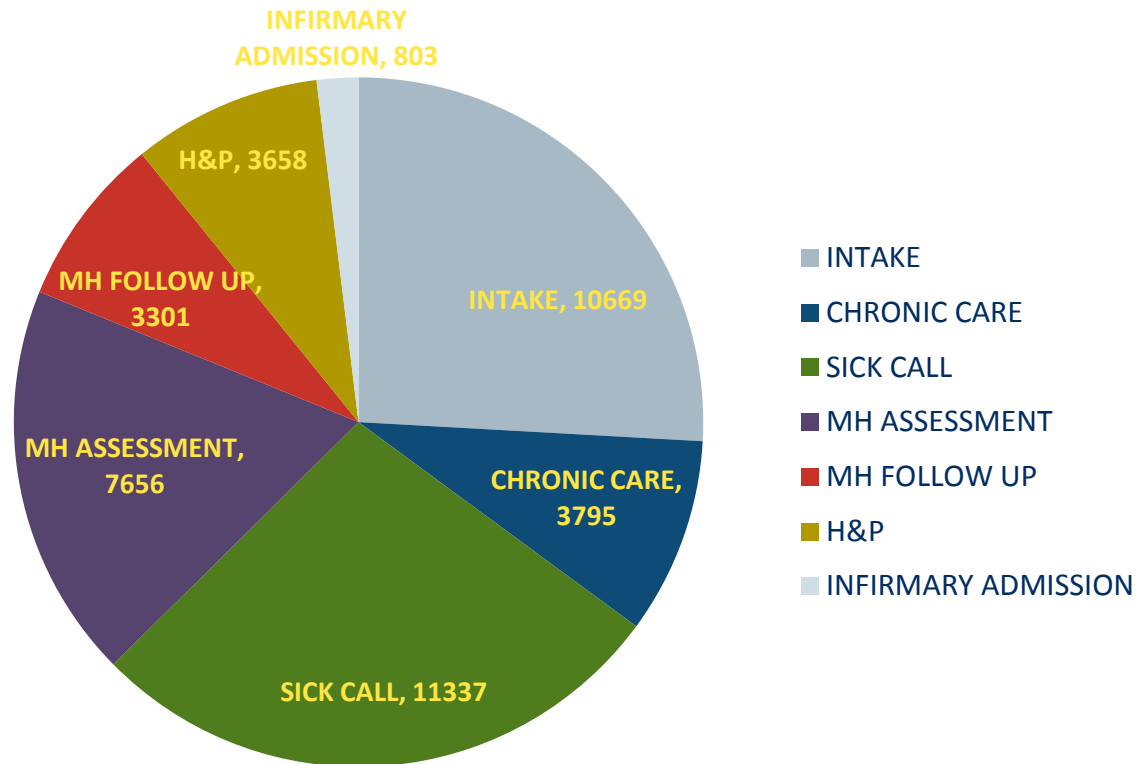
Medical Encounters by Provider



* MH – Mental Health

FY 2015

Medical Encounters by Type



MH – Mental Health

H&P – History and Physical

From 2009 to 2015:



Average Daily Population ↓ 14% Mental Health Population ↑ 35%

SNAPSHOT – April 7, 2016

Population	823	
Mental Health	275	(33% of population)
- Mental Illness	224	(32 misdemeanor)
- Crisis/Evaluation	51	(7 misdemeanor)



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Closing Comments





www.corizonhealth.com

103 Powell Court
Brentwood, TN 37027