



# Statement of Services

# 2011

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The Alachua County Boundary Adjustment Act, Section 7, requires that the Urban Reserve Area be updated every five years. This updated Statement of Services includes changes in service provision, title changes, and Departmental reorganizations that have occurred in the last five years.

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## 1. Communications

The GRUCom fiber optic network is utilized to provide Private Line and Special Access Internet transport circuits. Additionally, GRUCom offers dial-up and Integrated Services Digital Network (ISDN) Internet access services under the domain names GRU.Net, Gator.Net, and SFCC.Net. Value added Internet related services, such as e-mail and roaming, are also available to GRUCom Internet access customers. GRUCom operates 11 communications towers in the Gainesville area and leases antenna space on these towers, as well as on two of the GRU water towers. Wireless communications service providers lease space on the towers and, in most cases, also purchase fiber transport services from GRUCom to receive and deliver traffic at the towers. GRUCom's fiber transport customers include other telecommunications companies, commercial and industrial businesses, governmental agencies, schools, and hospitals.

Two of the five antenna sites for the countywide public safety radio system are located on GRUCom towers. Frequencies allocated to the public safety radio system are under licenses issued by the Federal Communications Commission (FCC). GRUCom public safety radio services at the antenna sites are linked to the network controller and various dispatch centers utilizing GRUCom's transport services. Public safety radio customers consist solely of government entities.

### *Services Provided by Municipality before Annexation*

GRUCom Services and associated facilities are located within the City of Gainesville corporate limits and within the Gainesville Urban Reserve Area. GRU's capital projects are funded by a combination of equity and proceeds from revenue bonds. Other services are provided from revenues derived from base rates and customer charges

### *Services Provided by Municipality after Annexation*

The City of Gainesville will provide communications services and system extensions to newly annexed residents in the same manner services are currently provided to GRU customers in the City of Gainesville and the unincorporated area.

## 2. Community Redevelopment

The Gainesville Community Redevelopment Agency (CRA) was established in 1981. Its original purpose was to create a redevelopment framework in which the central city district would evolve into a more dynamic and thriving district. By 2001, the CRA expanded and was operating in four redevelopment areas: Eastside, Fifth Avenue/Pleasant Street, Downtown and College Park/University Heights. CRA projects enrich the community through economic development and infrastructure improvements in the areas they serve.

### *Services Provided by Municipality before Annexation*

The City of Gainesville does not provide redevelopment services to the unincorporated Urban Reserve Area prior to annexation. The City of Gainesville does not provide any funding or facilities for redevelopment services for the unincorporated area prior to annexation. The City of Gainesville does not plan to provide any additional services for redevelopment in the unincorporated Urban Reserve Area prior to annexation.

### *Services Provided by Municipality after Annexation*

The CRA is funded by tax increment funds from the redevelopment areas it serves. Additional redevelopment areas will be considered on a case-by-case basis.

### 3. Fire Rescue

Gainesville Fire Rescue (GFR) is an all-hazards department, providing a full range of emergency response and risk reduction services to its primary service area, the City of Gainesville. Through an interlocal agreement known as the Fire Services Assistance Agreement (FSAA), GFR works cooperatively with the Alachua County Department of Public Safety to provide closest unit response within the city limits and within an extended, unincorporated urban area surrounding the City. Services provided by GFR include:

- Fire suppression
- Advanced life support/emergency medical services
- Aircraft firefighting
- Hazardous materials response within a 12-county region
- Urban search and rescue response as part of the three-agency USAR Task Force 8
- Automatic aid for emergency and non-emergency calls within the FSAA
- Mutual aid to areas outside of the City and FSAA
- Risk reduction education within the City including fire station visits, car seat safety, and public education visits to schools and other institutions
- Fire investigations within the City
- Fire safety inspections and fire code enforcement within the City
- Youth programs including the Junior Fire Academy and Explorer Post within the City
- Plans review within the City
- Crowd manager training for establishments within the City through Operation Safe Club

Response services are provided from seven fire stations. In 2011, the City is adding an eighth fire station on NW 34th Street north of NW 39th Avenue.

Since 1996, fire and emergency medical services have been provided to the City of Gainesville by both city and county fire units under an interlocal agreement, which replaces and supersedes contracts from the preceding 24 years, starting in 1972. Each party may annually designate areas within its political boundary in which it does not desire services from the other. Each party may also change staffing levels under the same notice requirement. These “designations” are non-negotiable, and can be made solely for the benefit of the party receiving the services. The FSAA remains in effect until terminated by one or both parties with 365 days notice.

#### *Services Provided by Municipality before Annexation*

Fire rescue responses within the FSAA are compensated by a formula contained in the FSAA. Services are traded “per unit response” on a yearly basis with the party receiving the excess (over the break-even point), compensating the other. Adjustments in political boundaries impact the reimbursement by shifting which party receives the services from the other because the facilities remain in place absent an agreement to transfer them or the construction of new facilities. The City funds the entire budget of the department through the General Fund, a fire assessment fee added in 2010, grant funding and deposit reimbursements (if any) from the County in arrears, as they are collected.

There are no plans for any other additional fire and rescue services prior to annexation that are not already included in the FSAA or the shared responsibility of the North Central Florida Regional Hazardous Materials Team (NCFRHMT) or USAR Task Force 8.

### *Services Provided by Municipality after Annexation*

Based on the FSAA, newly annexed residents will receive the same level of response service as prior to annexation. Non-response services provided post-annexation include fire investigation, fire safety inspection, public education, and other risk reduction activities.

The City of Gainesville will finance the provision of fire rescue services after annexation in the same manner as fire services are currently financed. Annexed properties will be subject to collection of the Special Assessment for Fire Services.

Newly annexed areas will receive the same level of service as existing city residents. If warranted, after an area is annexed, the City may choose to add additional apparatus, companies, equipment or fire stations to provide additional support to the area.

## **4. Gas Service**

Gainesville Regional Utilities (GRU) currently provides natural gas service to customers within the City corporate limits and within Gainesville's Urban Reserve Area. Customers are provided natural gas primarily for water heating, space heating, and cooking purposes. GRU's Gas System is designed, operated and maintained to provide safety and reliability and to meet all requirements of the Federal Office of Pipeline Safety and the Florida Public Service Commission.

### *Services Provided by Municipality before Annexation*

Customers are currently served in the Urban Reserve Area. GRU's capital projects are funded by a combination of equity and proceeds from revenue bonds. Other services are provided from revenues derived from bases rates and customer charges. A feasibility study is performed on every extension request. Developers must make a commitment to ensure that at least 80 percent of the houses in the development use gas for heating and water heating purposes. A financial analysis is performed to determine the rate of return over a 30-year period; if that return meets corporate objectives, then gas service is extended and fully paid for by GRU.

### *Services Provided by Municipality after Annexation*

The City of Gainesville will provide gas services and gas system extensions to newly annexed residents in the same manner services are currently provided to GRU customers in the City of Gainesville and the Urban Reserve Area.

## **5. Neighborhood Improvement**

The Neighborhood Improvement Department provides programs and services designed to improve Gainesville neighborhoods. With support from the Neighborhood Improvement and Conservation Commission and federal funding from the Community Development Block Grant (CDBG), Neighborhood Improvement offers a variety of tools homeowners can use to improve their homes and neighborhoods. These programs include neighborhood stabilization, improvements to housing, enforcement of City land codes, and redevelopment of older communities.

### **Code Enforcement**

The Code Enforcement Division works, both proactively and reactively, to ensure compliance with the City's zoning, housing, commercial and dangerous building/hazardous land ordinances.

### ***Services Provided by Municipality before Annexation***

The City of Gainesville does not provide code enforcement services to the unincorporated Urban Reserve Area prior to annexation. The City of Gainesville does not provide any funding or facilities for code enforcement services for the unincorporated area prior to annexation. The City of Gainesville does not plan to provide any additional services for code enforcement services in the unincorporated Urban Reserve Area prior to annexation.

### ***Services Provided by Municipality after Annexation***

The City of Gainesville Code Enforcement Division is funded through the City's General Fund. Newly annexed areas will receive the same services as City residents.

## **Housing and Community Development**

The City of Gainesville Housing and Community Development Division (HCD) provides comprehensive housing services to very low, low, and moderate-income City residents and eligible rental property developers to improve the quality of life and revitalize neighborhoods by providing decent, safe and affordable housing. Through the utilization of CDBG, HOME and State Housing Initiatives Partnership (SHIP) funding, the City provides a full range of housing services such as housing rehabilitation, house reconstruction, new single-family construction, down payment assistance, mortgage foreclosure intervention, rental rehabilitation, new construction rental, special needs housing, and homebuyer/homeowner education and training. The CDBG, HOME and SHIP funding awarded to the HCD may only be expended in the incorporated areas of the City. Funding for the SHIP program is subjected to the availability of state funds.

### ***Services Provided by Municipality before Annexation***

The City and Alachua County jointly administer and award funding for the Special Needs Housing Program through an interlocal agreement. Financing for the Special Needs Housing Program is provided by SHIP funding. No additional housing services are planned for the unincorporated reserve area before annexation.

### ***Services Provided by Municipality after Annexation***

The housing services provided by the City after annexation include Full Housing Rehabilitation, Moderate Rehabilitation, Emergency Repair, Roof Repair, House Reconstruction, New Single-Family Construction, Infill Housing Development, Down Payment Assistance, Mortgage Foreclosure Intervention, Rental Rehabilitation, New Construction Rental, Special Needs Housing, House Recycling, Permanent and Temporary Relocation and Homebuyer/Homeowner Education and Training.

The City would offer financial assistance by utilizing CDBG, HOME, SHIP and other procured funding as available after annexation within the incorporated areas of the City. Because the City is designated an entitlement area (as compared to the unincorporated area which must compete for these types of funds), it is anticipated funding levels will increase based on any increases in population.

No additional housing services are projected. The City will continue to provide the same level of housing services within all incorporated areas of the City.

## 6. Parks, Recreation and Cultural Affairs

The Department of Parks, Recreation and Cultural Affairs meets the community's need for diverse recreational, cultural and environmental education opportunities through professionally managed programs, events and services, stewardship of natural resources and maintenance of our public landscape. The department continues to improve and effectively maintain the City's active and passive parks, golf course, recreational facilities, urban forest, cultural programming and events, the historic Evergreen Cemetery and Thomas Center and other natural resources for the enjoyment of Gainesville residents and visitors.

### Identification of Capital Facilities

The following capital facilities are available to City residents and to residents of the adopted Urban Reserve Area:

- Archery range
- Baseball/softball fields
- Jogging trails
- Track
- Multi-purpose courts
- Playground/picnic areas
- Racquetball courts
- Recreation centers
- Senior center
- Gymnasium
- Swimming pools
- Tennis courts
- Tot lots
- Skate parks

Alfred A. Ring Park, Morningside Nature Center, Bivens Arm Nature Park, Palm Point Park, Boulware Springs Park and Boulware Springs Historic Waterworks Facility, Cofrin Nature Park, Gumroot Park, Loblolly Environmental Facility and Loblolly Woods, the Lowland Flatwoods, and the Hogtown Creek Greenway, are among the many of the properties and parks of the Nature Operations Division. Westside Park, Northside Park, Greentree Park, Northeast Park, Lincoln Park, Cone Park, Possum Creek Park and T.B. McPherson Park are among many of the active park facilities maintained and improved by the departmental maintenance staff. In addition, several tracks of land in the Hogtown Creek Watershed and elsewhere in the Urban Reserve Area are owned, managed and operated by the City of Gainesville's Department of Parks, Recreation and Cultural Affairs. The City has a commitment through grants with the State to develop, operate and provide access to the residents of Alachua County to access these lands.

#### *Services Provided by Municipality before Annexation*

The City of Gainesville finances the provision of park, recreation and cultural affairs' services through user fees, the City's General Fund, special revenue accounts, and state and federal grants.

Residents in the unincorporated reserve choosing to participate in City of Gainesville recreation programs are required to pay a fee differential for program user fees. There are no plans for additional services for just the unincorporated Urban Reserve Area.

The Cultural Affairs Division currently provides services to all cultural and eco-heritage agencies in the entire County. Events and programs are open to all residents and visitors.

### ***Services Provided by Municipality after Annexation***

The City of Gainesville will finance the provision of services after annexation in the same manner as described above with the exception of differential fees. Upon annexation of the unincorporated areas, the City of Gainesville would eliminate the fee differential to the residents of that area. Plans for additional recreation and park services after annexation will be addressed on a case-by-case basis.

## **7. Planning & Development Services**

Planning and Development Services is comprised of Planning, Economic Development and Building Inspection. Planning is responsible for all current and long-range city planning, including the Geographic Information Systems and Historic Preservation Program. Economic Development works to facilitate urban development and redevelopment citywide. Building Inspection promotes public safety in construction activities by enforcing applicable building, electrical, plumbing, mechanical, fire prevention and life safety codes citywide. The department also manages the First Step Development Assistance Center designed to provide a convenient one-stop location for review of applicable code requirements for prospective projects.

### **Comprehensive Plan/Land Use Regulations**

The County shall enforce and administer the County's Comprehensive Plan and Land Development Regulations in the Reserve Area. The County shall levy and collect all fines and fees in the Urban Reserve Area. All proceeds collected by the County from fines and fees shall be used by the County.

The existing Alachua County Comprehensive Plan and Land Use Regulations shall remain enforced within newly annexed areas until the City of Gainesville amends its Comprehensive Plan to include annexed areas. City shall provide all planning services during the Comprehensive Plan amendment process using Alachua County Regulations.

No services will be provided in the Urban Reserve Area by Planning and Development staff. The City's Comprehensive Plan and Land Development Regulations only regulate development within the City limits.

The existing Alachua County Comprehensive Plan and Land Use Regulations shall be applied to the Urban Reserve Area prior to its being annexed. The City will provide the County with written comments and recommendations on all proposed land use amendments to the County's Comprehensive Plan, in the Urban Reserve Area.



## Building Inspection

The City of Gainesville Building Inspection Division is responsible for issuing building permits and performing inspections for all new and remodeled construction performed in the City of Gainesville. Codes in effect in the City of Gainesville jurisdiction are:

- Current edition of the Florida Building Code
- Current edition of the International Mechanical Code
- Current edition of the International Plumbing Code
- Current edition of the International Fuel Gas Code
- Current edition of the National Electric Code
- Current edition of all of the NFPA standards
- Current edition of the Florida Fire Prevention Code and associated codes

As required by these Codes, the City of Gainesville Building Inspections Department will provide the same level of service currently provided within the city limits to newly annexed areas.

### *Services Provided by Municipality before Annexation*

The City of Gainesville does not provide any services or associated facilities for the purpose of enforcing the Codes in the unincorporated reserve area prior to annexation except as provided for in the City of Gainesville/Alachua County Annexation Transition Agreement (ATA) in Section II. Additional exceptions include two city owned facilities in the unincorporated area: the Kanapaha Wastewater Treatment Plant and Wacahoota Archery Range.

The City of Gainesville does not provide any funding or facilities for building permitting for the unincorporated area prior to annexation, with exception of related expenses for Kanapaha Wastewater Treatment Plant and Wacahoota Archery Range.

The City of Gainesville does not plan to provide any additional services for building permitting in the unincorporated Urban Reserve Area prior to annexation.

### *Services Provided by Municipality after Annexation*

The City of Gainesville Building Inspection Department is funded primarily from permit fees through the Florida Building Code Enterprise Fund. There are no known plans for additional building inspection services and associated facilities after annexation other than those that are currently provided.

## Planning

The Planning Division includes comprehensive planning, current planning, historic preservation, environmental planning and geographic information systems.

### *Services Provided by Municipality before Annexation*

The City of Gainesville does not provide land planning services to the unincorporated Urban Reserve Area prior to annexation. The City of Gainesville does not provide any funding or facilities for land planning services for the unincorporated area prior to annexation. The City of Gainesville does not plan to provide any additional services for land planning services in the unincorporated Urban Reserve Area prior to annexation.

### *Services Provided by Municipality after Annexation*

The City of Gainesville Planning Division is funded partially by application fees, in addition to other sources from the City's General Fund.

There are no known plans for additional planning services and associated facilities after annexation other than those that are currently provided.

## **8. Police Department**

Services provided by the Gainesville Police Department (GPD) include, but are not limited to:

- 24 hour-a-day, seven-day-a-week emergency police response, and high visibility proactive patrol service.
- Enforcing all state laws and municipal ordinances.
- Conducting follow-up criminal investigations.
- Handling all narcotics enforcement and drug interdiction to include mid-level and upper level sources.
- Providing specially trained personnel to conduct crime scene investigations.
- Presenting prosecutable cases to the State Attorney.
- Providing specialty enforcement, such as traffic enforcement, Bike Unit, K-9 Unit and Aviation Unit.
- Providing crime prevention resources to all residents.
- Assisting with the development of partnerships between GPD and community members to deal with crime and quality of life issues.

Communications for the Gainesville Police Department is provided by the Alachua County /City of Gainesville Combined Communications Center. The Combined Communications Center is operated by staff from the Alachua County Sheriff's Office and provides processing of all emergency and non-emergency public safety calls for the City of Gainesville.

### *Services Provided by Municipality before Annexation*

Except in times of emergency or other special requests, routine police services are not provided by the Gainesville Police Department outside the City limits, with the exception of Joint Aviation Unit and several investigative multi-agency task forces which operate inside and outside the City limits.

Funding for GPD is provided primarily through the General Fund. Funding for the Joint Aviation Unit and other special operations outside of the City limits is through a combination of the City of Gainesville's General Fund and contraband forfeiture funds.

There are currently no plans for the Gainesville Police Department to provide additional services to any area outside the current City limits.

### *Services Provided by Municipality after Annexation*

Newly annexed areas will receive the same level of police service as current residents. If required, new police zones may be added in order to provide such service to newly annexed areas.

The City of Gainesville provides funding for the provision of police services after annexation through General Fund, and federal and state grants.

At this time, there are no plans for the Gainesville Police Department to provide additional services, other than those provided to all City residents. If necessary, specific needs will be addressed on a case-by-case basis.

## 9. Potable Water

GRU provides potable water for residents residing in the City limits, and those residing in the Urban Reserve Area. Customers use the potable water for domestic, commercial, industrial, and irrigation purposes. The water distribution system also supports fire hydrants. The Murphree Water Treatment Plant and the water distribution system are operated and maintained to provide high quality water on a continuous basis. Water is monitored at the plant as well as in the distribution system to ensure that treated water is of high quality and that the quality is not degraded in the distribution system.

### *Services Provided by Municipality before Annexation*

GRU currently provides potable water to customers within the City limits and in the Urban Reserve Area. GRU's capital projects are funded by a combination of equity and proceeds from revenue bonds. Other services are provided from revenues derived from bases rates and customer charges. Extension costs are often paid in whole or in part by developers.

### *Services Provided by Municipality after Annexation*

The City of Gainesville will provide water service and water system extensions to newly annexed residents in the same manner services are currently provided to GRU customers in the City of Gainesville and the unincorporated area.

## 10. Public Works

The Public Works Department maintains the city infrastructure, including streets, sidewalks, stormwater systems and traffic signs/signals; provides engineering services, including implementation of capital improvement program, development review and the Clean Water Partnership Program; provides parking management services; delivers integrated pest management services; manages solid waste collection, including reduction and disposal services and delivers public transportation services through the Regional Transit System (RTS), which has provided public transportation to Gainesville and neighboring areas of Alachua County for more than 37 years.

### **Solid Waste**

In accordance with Article III of the City of Gainesville Code of Ordinances, the City of Gainesville provides citywide disposal services for all residential and commercial solid waste generated within the City limits. The City provides public education on recycling, proper disposal practices, and waste reduction to all citizens and businesses within the City. Additionally, the City's Solid Waste Division provides citywide solid waste inspection and code enforcement services to all residential homes and commercial properties. Residential curbside collection service of garbage, recyclable materials and yard waste is mandatory for residential homes within the limits of the City of Gainesville. An interlocal disposal agreement between the City and County provides that residential garbage is taken for disposal to the County Transfer Station

Facility. The City pays the set disposal tipping fee at the Transfer Station. Commercial franchise policies and City Code of Ordinances govern collection of garbage, recyclables and yard waste from commercial properties in the City. There is no agreement for waste collected from commercial properties in the City to be taken to a designated facility.

#### *Services Provided by Municipality before Annexation*

The City does not provide solid waste services to the unincorporated reserve area nor does the City plan to provide additional services to the unincorporated reserve area.

#### *Services Provided by Municipality after Annexation*

The City provides residential collection of garbage, recyclable materials and unlimited quantity of yard waste. Residential and commercial public education on recycling, proper disposal practices and waste reduction are also provided by the City's Solid Waste Division.

All services are funded through the City of Gainesville Solid Waste Division Enterprise Fund. No funds are provided by the General Fund to support solid waste services. Residential customer services and public education programs are funded through monthly utilities fees for services provided, and appear on a resident's GRU monthly utility bill. Commercial services and public education programs are funded by the collection of commercial franchise fees from waste hauling companies operating in the City limits. There are no plans for additional solid waste services after annexation

### **Stormwater**

The Stormwater Utility within the Public Works Department maintains the City's infrastructure for stormwater management systems, which provides drainage flood control and water quality treatment. The Engineering Division is responsible for the design, construction, and maintenance of stormwater management facilities in accordance with the Comprehensive Stormwater Management Plan.

#### *Services Provided by Municipality before Annexation*

The City does not provide stormwater services to the unincorporated reserve area nor does the City plan to provide additional services to the unincorporated reserve area.

#### *Services Provided by Municipality after Annexation*

The City of Gainesville will provide stormwater management services to newly incorporated areas after annexation. Such services include maintenance of public stormwater management facilities, street sweeping, mosquito control services, storm sewer and open ditch system maintenance, National Pollutant Discharge Elimination System (NPDES) program compliance and FEMA flood control requirements.

The City of Gainesville finances the stormwater management program through a Stormwater Management Utility Fund (an enterprise fund) - a fee system that is charged to all developed properties that discharge to the public stormwater management system. Newly annexed properties will be charged this fee based on the type of property and whether the stormwater from such property discharges into the City's system.

Assessment for additional stormwater management services or facilities would be based on criteria within the Stormwater Utilities "Clean Water Programs," and these assessments would occur after annexation.

## Transportation Planning and Regional Transit System

The Transportation Planning and Traffic Operations Division are responsible for the planning, design, operation and maintenance necessary to provide an effective and safe transportation network for vehicular, bicycle and pedestrian traffic. The Regional Transit System (RTS) has delivered public transportation services to Gainesville and neighboring areas of Alachua County for more than 37 years.

### *Services Provided by Municipality before Annexation*

The City of Gainesville provides maintenance and operation services for all traffic signals and flashing beacons throughout Alachua County including the unincorporated reserve area.

Financing for the maintenance and operation services for traffic signals and flashing beacons in the unincorporated area is provided through interlocal agreements with Alachua County and related municipalities. The City of Gainesville finances transit and paratransit services in portions of the unincorporated reserve area through use of gas taxes, federal and state grants and interlocal agreements with Alachua County, and user fees.

The City of Gainesville does not currently have plans to provide additional services before annexation. The City of Gainesville provides transit service in a portion of the reserve area.

### *Services Provided by Municipality after Annexation*

The City of Gainesville will provide all transportation related services including maintenance and operation of traffic signals, traffic signs and markings, flashing beacons, city rights-of-way, transit and paratransit operations, all transportation planning and engineering functions to newly annexed areas. The City of Gainesville finances transportation services and facilities from General Fund sources of revenue as well as user fees, and federal and state grants. The City of Gainesville does not currently have plans to provide additional services after annexation.

Transit and paratransit services to newly annexed areas are financed through state and federal grants, user fees and contractual agreements. Additional transit services and routes will be considered on a case-by-case basis.

## 11. Wastewater Service

GRU provides wastewater collection and treatment services within the City of Gainesville and within the Gainesville Urban Reserve Area. Wastewater is treated to meet applicable state and federal requirements at either the Main Street Wastewater Treatment Plant located in the City of Gainesville, or the Kanapaha Water Reclamation Facility located in the Urban Reserve Area.

### *Services Provided by Municipality before Annexation*

GRU provides wastewater collection and treatment services within the City of Gainesville and within the Gainesville Urban Reserve Area. GRU's capital projects are funded by a combination of equity and proceeds from revenue bonds. Other services are provided from revenues derived from base rates and customer charges. Wastewater collection system extensions are partially funded by the developer requesting the extension. New wastewater customers pay the fully allocated cost of the treatment facilities required to serve them in the form of plant connection fees, and the cost of collection facilities in the form of collection system charges and CIAC. Any developer requesting off-site extension of either gravity sewers or force mains pays CIAC in an

amount sufficient to ensure that GRU receives an appropriate rate of return on its portion of extension costs.

***Services Provided by Municipality after Annexation***

The City of Gainesville will provide wastewater service and wastewater system extensions to newly annexed residents in the same manner services are currently provided to all GRU customers.